We have decided to come up with the Bitesize Bond Agreement with our bootcamp participants after the COVID-19 pandemic. It will help to keep everyone as safe and happy as possible in our sessions and clubs. It’s an agreement between Bitesize and each and every customer, that outlines what we will are actively doing and updating in relation to our provision for you and what you will commit to do for us. By working together, we can make each and every visit as safe and fun as possible.

**Our Bond Agreement:**

* A socially distanced, hassle free, online booking, safe signing in and out of children, a safe drop off and pick up area.
* An enhanced cleaning schedule with COVID approved chemicals and a full clean between each Bitesize session
* A varied, fun filled active session with regular and longer rest breaks, as well as being COVID Risk compliant
* A clearly defined safe session for participants and parents.
* A clear set of activities and precautions for each parent
* And the same amount of fun as before!

**Customer Bond Agreement:**

* You will only attend your booked club or session if you and everyone in your family feels well with no symptoms of COVID-19
* Ensure you practice good social distancing
* Respect our staff as they’re here to help keep everyone safe
* Don’t arrange to drop off or pick up any other children other than your own at this time, unless authorised and emergencies only.
* Manage a safe and socially distanced exit following the one-way system in place for each school.
* If you do not want your child partaking in any of the scheduled activities you must let us know in advance.
* Agree and read our important information documents and if you have any questions please ask.